

COVID-19

REOPENING PLAN

SHORTER DAYS...AT FIRST

We will first reopen with a shorter daily schedule of 11 a.m. to 7 p.m. Monday-Saturday and 11 a.m. to 6 p.m. on Sunday, in most markets. Our goal is to return to normal hours as soon as possible.

CUSTOMER HEALTH & SAFETY...ABOVE ALL ELSE

We will be taking the following steps to put the health and safety of our customers first. In all instances, we will continue to follow local, state and federal laws and mandates, and CDC guidelines, and we kindly ask tenant teams to do the same:

- Clean and disinfect throughout the day, and after-hours, with a focus on high-touch, high-traffic surfaces. We will use a stronger disinfectant when available.
- Offer hand sanitizer at designated stations
- Encouraging the use of masks where it is not already mandated by local, state or federal laws
- Use signage and decals to help customers practice social distancing
- Provide wipes for strollers as supplies last
- Close play areas out of an abundance of caution, and to protect our smallest customers
- Turn off drinking fountains
- Remove or reset furniture to allow for social distancing
- Remove trays from our food courts to reduce the number of high-touch surfaces

EXPERIENCES

- All center events are canceled through July 31, 2020. We are currently evaluating the feasibility of the events scheduled from August through December.
- We will allow mall walkers to do what they love an hour before the center opens to the public. In most markets, this will be 10 a.m.

TAUBMAN CORPORATE HEADQUARTERS

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